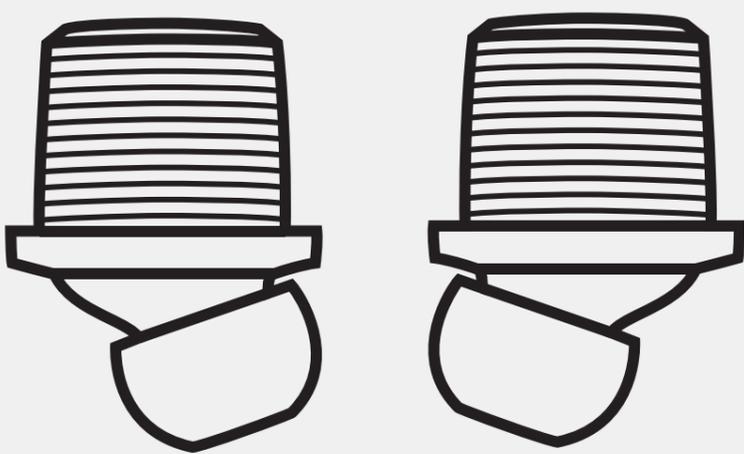




**ROWKIN**



**ASCENT  
CHARGE/CHARGE+  
TRUE WIRELESS HEADPHONES**

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USER MANUAL

# IN-THE-BOX

## DUAL-FUNCTION PORTABLE CHARGING CASE

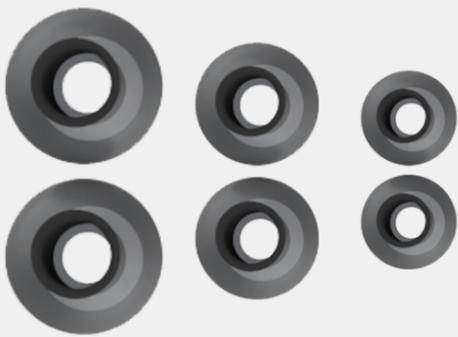


## 2 BLUETOOTH EARBUDS



## QI WIRELESS CHARGER

*(Included with purchase of Ascent Charge+)*

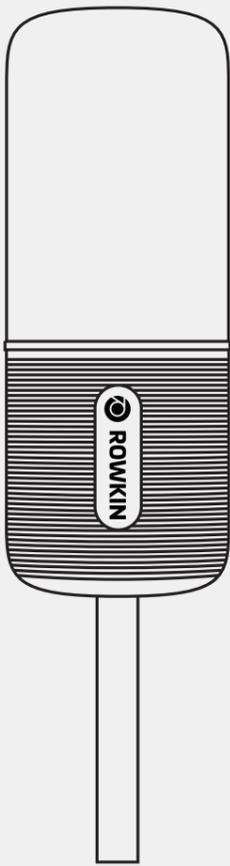


## 3 SIZES OF EARTIPS: SMALL, MEDIUM, LARGE

## USB-C CHARGING CABLE + USB ADAPTER



# FEATURES

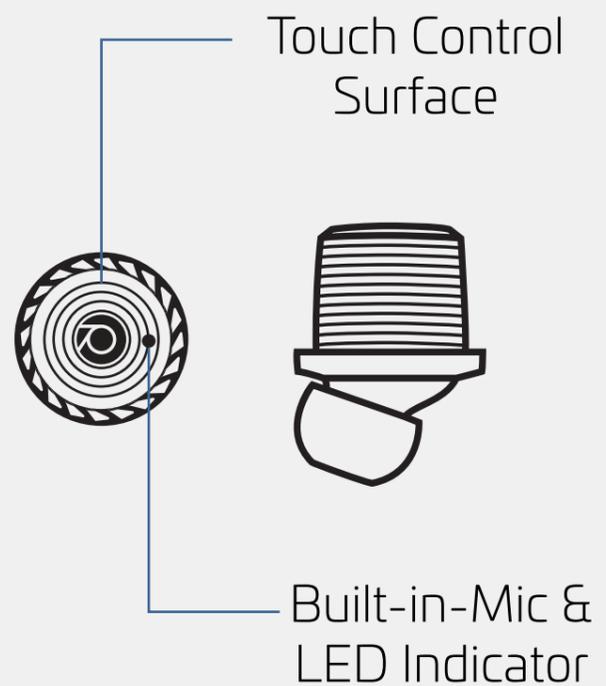


## DUAL-FUNCTION PORTABLE CHARGING CASE

- Charges earbuds
- USB-C port for charging your mobile device
- Premium metal finish
- Durable carrying strap
- Qi-compatible

## LEFT & RIGHT BLUETOOTH EARBUDS

- Capacitive touch
- Noise cancelling
- Quality sound
- IPX5 water-resistant technology



## WIRELESS QI CHARGER

*(Included with purchase of Ascent Charge+)*

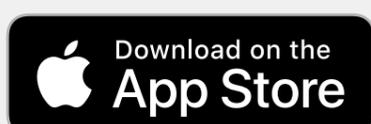
The 5W single coil Qi charger allows you to charge your Ascent Charge and other compatible mobile devices.

## ROWKIN APP

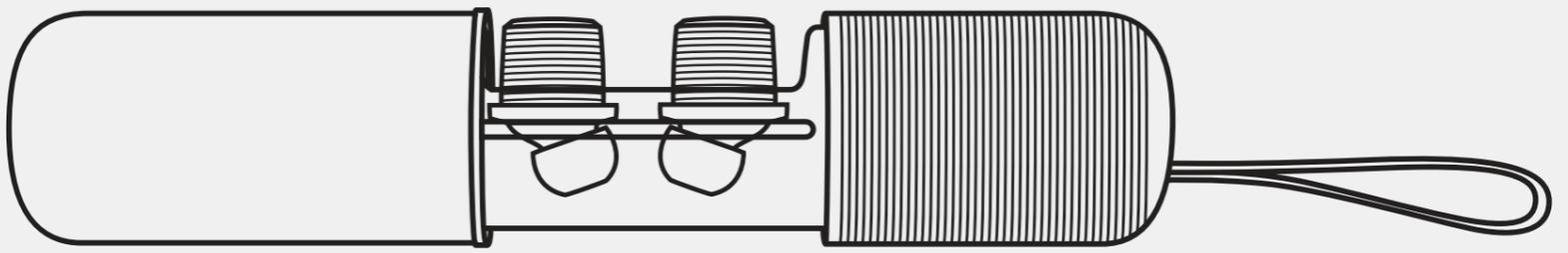
Download the Rowkin Mobile App on your phone to access "Find My Earbuds" feature and sound customization.



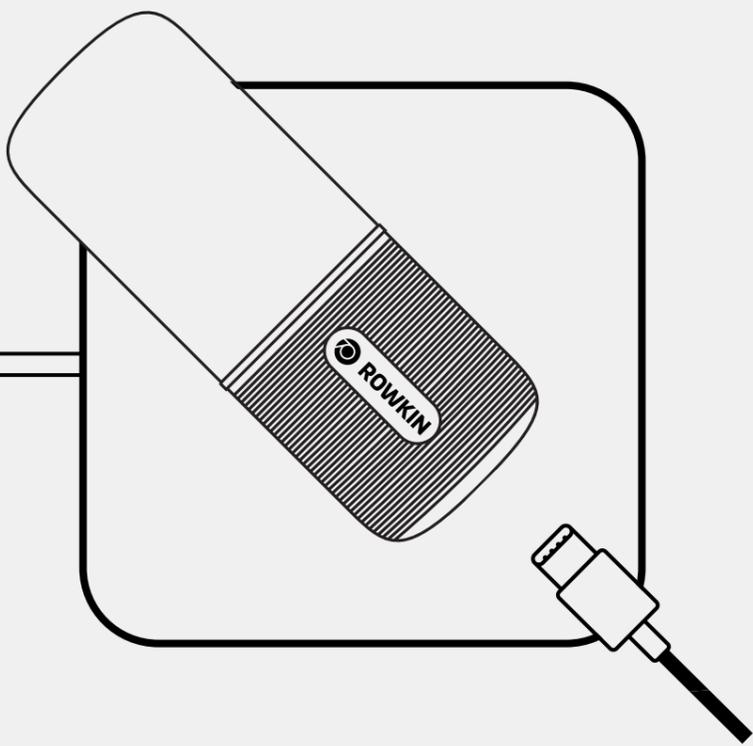
Rowkin



# CHARGE DEVICE



To charge your earbuds place both earbuds in the charging case. When earbuds are charging, the red LED will blink. Once they are fully charged, the LED will turn off.



To charge the charging case, place charging case directly on top of Qi wireless charger.

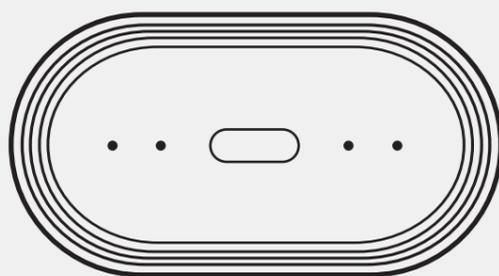
**OR**

Plug the USB-C cable into the port on the bottom of the case and then connect to power.

The charging case also acts as a power bank for your other devices. Simply plug the USB-C cable into the port on the bottom of the case and then connect the other end to your device.

## BATTERY LEVEL INDICATOR LED

Lightly shake charging case to check battery levels. Each LED indicates 25% charge level.



25%



50%



75%

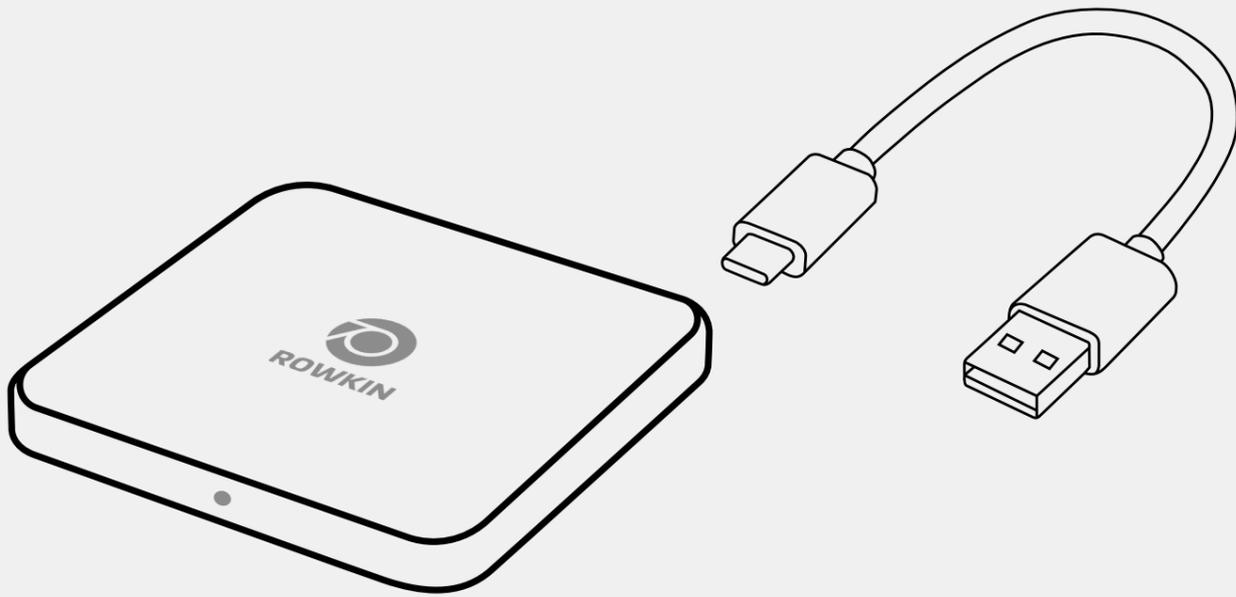


100%



# QI CHARGER *(Included with purchase of Ascent Charge+)*

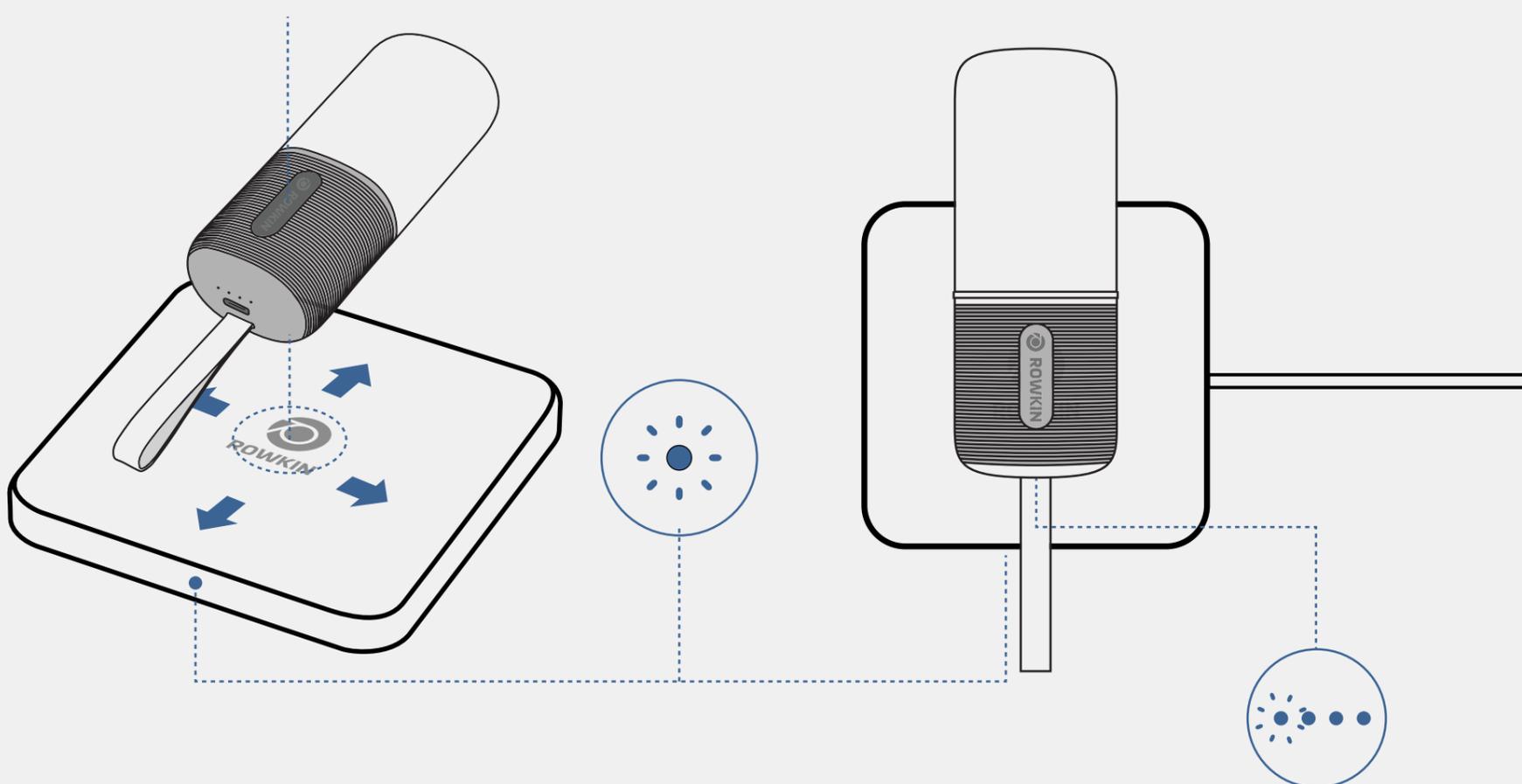
The 5W single coil Qi charger charges your Rowkin Ascent products and other Qi-compatible devices.



To use the Qi charger, plug the charging pad into a power source using the included USB cable. The LED light should turn on.

To charge the Ascent charging case, place charging case directly on top of Qi wireless charging pad. Charge pad LED light will slowly blink as device charges.

For optimal performance, your device should be placed in the proper location on the pad. Refer to diagram below.

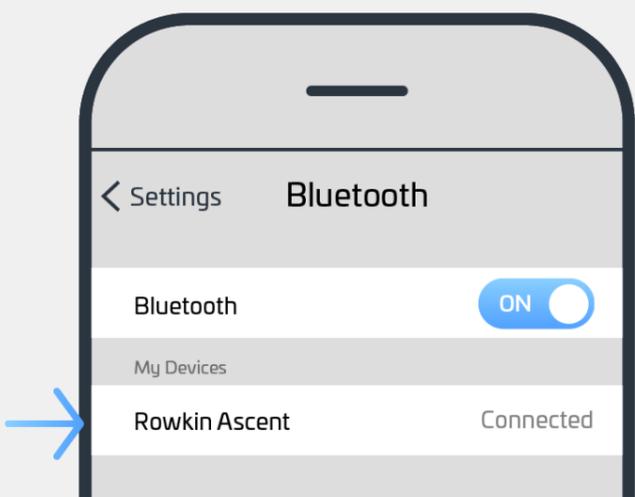
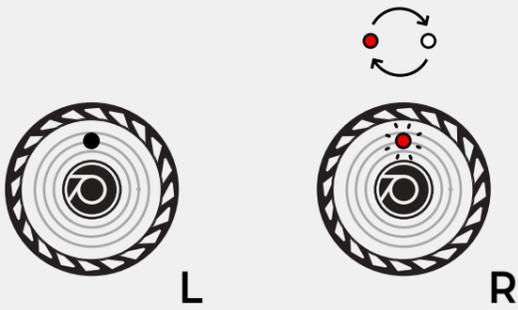
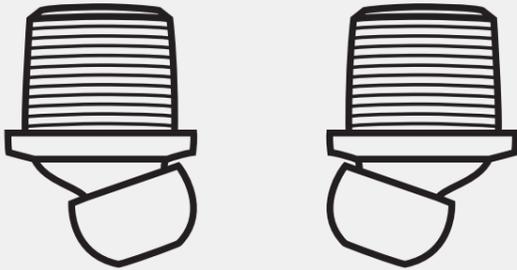


Do not place other objects on Qi charging pad.

# SYNC + PAIR

## TRUE WIRELESS NEEDS BLUETOOTH.

These earbuds will automatically sync to each other.



- 1 Remove earbuds from case and place next to each other on a flat surface. Be sure to place them so the LED lights are visible.
- 2 Earbuds turn on automatically when they are removed from the case. You will hear "Power On" from both earbuds.
- 3 A red LED light will be lit followed by blinking white LED lights, (takes approximately 5 seconds.)
- 4 Once the earbuds are synced to each other, the Right earbud will flash red and white to indicate it has entered pairing mode.
- 5 Go to Bluetooth settings on your device and select "Rowkin Ascent".
- 6 Once the LED stops flashing red and white on the Right earbud, you are connected and ready to experience true wireless sound.

## FOR SUBSEQUENT USE

### POWER ON

Take earbuds out of the case or press and hold the earbud surface until you hear "Power On" (approx. 3 seconds)

### POWER OFF

Place earbuds back in the case or press and hold the button until you hear "Power Off" (approx. 5 seconds)

# CONTROLS

## LEFT EARBUD



**NEXT TRACK**  
DOUBLE TAP



**PREVIOUS TRACK**  
TRIPLE TAP

## RIGHT EARBUD



**PLAY/PAUSE**  
DOUBLE TAP



**SIRI/GOOGLE**  
TRIPLE TAP

## EITHER EARBUD



**ANSWER CALL**  
TAP AND HOLD  
FOR 3 SECONDS



**REJECT CALL**  
TRIPLE TAP



**SECOND CALL**  
END FIRST CALL  
THEN TAP AND HOLD  
FOR 3 SECONDS



**END CALL**  
TAP AND HOLD  
FOR 3 SECONDS



**MUTE MIC**  
DOUBLE TAP

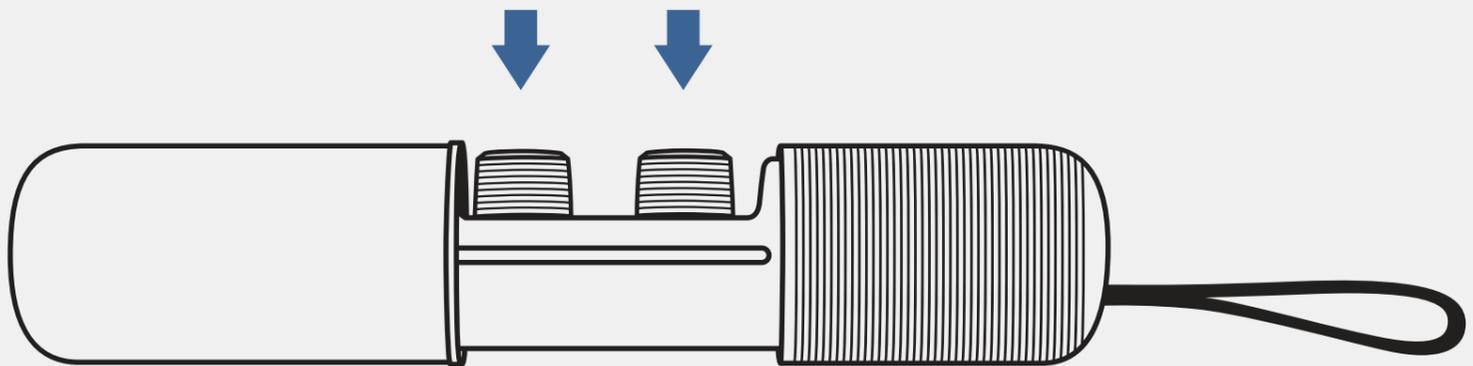


**PLACE ON HOLD**  
TAP AND HOLD  
FOR 5 SECONDS

# RESET

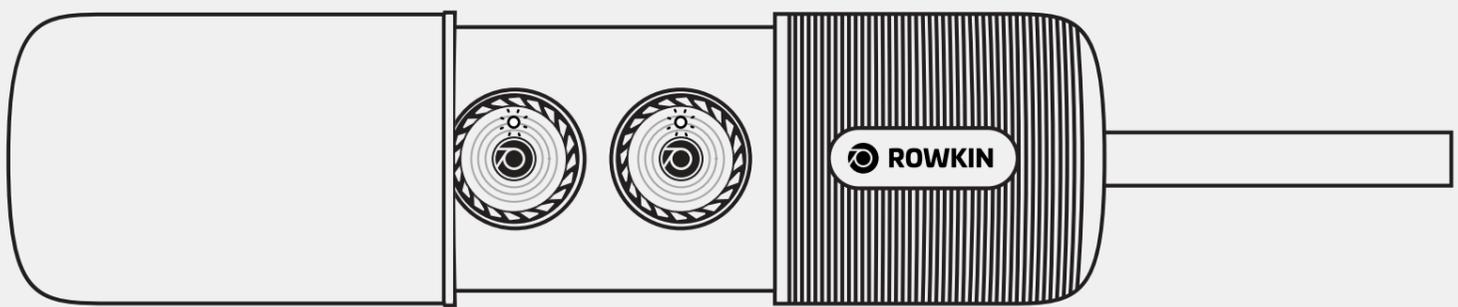
## FACTORY RESET

If you experience any malfunction with the earbuds, follow these instructions to reset your device.



**1** Place both earbuds into the charging case and make sure they are charging.

**2** Press and hold touch surface of either earbud.



**3** Hold until earbud light blinks white twice. (approximately 10 seconds)

**4** Follow the initial setup instructions to reconnect the earbuds to your device.

## OTHER IMPORTANT NOTES

Do not place earbuds logo-side down on a surface, as this can wear down touch capabilities.

# TROUBLESHOOTING + SPECS

## TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION
Sound breaks up or fades in and out	Headset is too far away from the source device; Interference between the headset and the source device; The human body may interfere and weaken signal in some conditions.	Keep source device close and in direct view of the headset. Do not cover with your hands or arms.
The other party on the call can't hear my voice	Environment is too noisy; Headset is covered during the call, for example, by hair or hands.	Remove anything covering the headset; Speak louder and call in a quiet environment.
My earbud doesn't power on when removed from the case.	The earbuds were not connected firmly in the case while charging.	Make sure the earbud indicator is flashing while in the case to confirm charging. Earbuds can be powered on manually by pressing the button for 3 sec.



For the best Bluetooth connection, keep source device in direct view of the earbuds. The human body may interfere and weaken signal in some conditions.

## SPECIFICATIONS

### Dimensions:

Earbud: 0.61"(D) x 0.93"(L) (15.5x23.5mm)

Portable charging case:  
1.28"(D) x 1.71"(H) x 4.45(L)  
(32.6x43.4x113.1mm)

### Weight:

Earbud: Earbud: 0.23 oz (6.4g) each  
Portable charging case: 4.39 oz (124.4g)

### Battery type:

Rechargeable lithium-ion polymer battery

### Battery input:

Earbud: 5V / 35mA  
Portable charging case: 5V / 1A

### Battery output:

To earbuds: 5V / 120mA  
USB Output: 5V/1A

### Battery capacity:

Earbud: 55mAh  
Portable charging case: 1900mAh

### Charging time:

Earbud: ≤70 minutes  
Portable charging case: ≤120 minutes

**Standby time** (power on): about 70 hours

**Standby time** (power off): about 120 days

**Music/talk time:** up to 3.5 hours

**Frequency response:** 20Hz-20kHz

**Bluetooth version:** 5.0

### Bluetooth profiles:

HFP, HSP, AVRCP, A2DP, and SPP

### Audio enhancements:

Noise reduction and echo cancellation

# SAFETY INFORMATION / STATEMENTS

## SAFETY INFORMATION

### Use Responsibly



Do not use earphones when it is unsafe to do so: while operating a vehicle, crossing the street, or during any activity or in an environment where your full attention to your surroundings is required.

It is dangerous to drive while wearing the earphones and in many places illegal because it decreases your chances of hearing life-saving sounds outside of your vehicle, such as another car's horn and emergency vehicle sirens. Please avoid wearing our earphones while driving.

### Listen Responsibly



To avoid hearing damage, make sure that the volume on your music player is turned down before connecting your earphones. After placing the earphones in your ear, gradually turn up the volume until you reach a comfortable listening level. Noise levels are measured in decibels (dB); exposure to any noise at or above 85 dB can cause gradual hearing loss. Monitor your use; hearing loss is function of loudness versus time. The louder it is, the less time you can be exposed to it. To prevent possible hearing damage, do not listen at high volume levels for long periods.

## STATEMENTS

### FCC and IC Compliance Statement



This device complies with Part 15 of the FCC rules and industry Canada license-exempt RSS standards. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) this device must accept any interference received, including interference that may cause undesired operation.

### EU Compliance Statement



Rowkin hereby declares that this wireless device is in compliance with the essential requirements and other relevant provisions of the R&TTE Directive.

### Caution Statement

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**WARNING: Do not expose this product to liquid or excessive heat.**



### Disposal Information

The symbol indicates that this product and/or battery should not be disposed of with household waste. When you decide to dispose of this product and/or is battery, do so in accordance with local environment laws and guidelines.

# SUPPORT

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## CUSTOMER SUPPORT

If you experience any problems with your Rowkin product(s) please review our FAQs or contact our support team at

[www.rowkin.com/support](http://www.rowkin.com/support)

## WARRANTY

Your Products are warranted against defects in materials and workmanship for a period of 1 year from the date of original retail purchase (if purchased at a retailer) or 1 year from the date of shipment (if purchased on rowkin.com) (“Warranty Period”) when used in accordance with the applicable usage documentation. If a defect arises during the Warranty Period, Rowkin will, at its option, (1) repair the affected Product at no charge using new parts or parts that are equivalent to new in performance and reliability, (2) exchange the affected Product with a functionally equivalent Product that is new or formed from new and/or previously used parts that are equivalent to new in performance and reliability or, with your consent, a Product that is at least functionally equivalent to the Product it replaces; or (3) refund the original purchase price for the affected Product . This warranty excludes normal depletion of consumable parts unless failure has occurred due to a defect in materials or workmanship, and damage resulting from abuse, accident, modifications, unauthorized repairs, or other causes that are not defects in materials and workmanship. No other person is authorized to modify this limited warranty.

[www.rowkin.com/warranty](http://www.rowkin.com/warranty)

## THANK YOU

Thank you for supporting Rowkin. If you enjoy our product(s) please share the love on social media with the hashtags #Rowkin and #RowkInspired

Follow the Rowkin community at



@rowkininc